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THE RESORT INN-QUIRER

Vol. 1, No. 3

July, 1980

FROM THE DIRECTOR'S CHAIR

All of us in management would like to elcome those of you who are supporting s on a seasonal basis this summer. We now our permanent and casual regular ast members appreciate your assistance uring these busy months, and I would uess they have already conveyed this essage to you.

As you have become familiar with your ork location and your fellow employees, hope you have also taken advantage of he many activities and special discounts hich Cast Activities makes available to ll of our WALT DISNEY WORLD cast members. his weekly "Eyes and Ears" newspaper eatures many special events for your articipation. Donald's Deals lists arious discounts available in the entral Florida area on merchandise, estaurants, attractions, etc./

Those of you new to this area should take this opportunity to visit other attractions and resorts this summer. Cast Activities on the second floor of the Center Building has complete information on such activities.

Also, don't forget about the Summer Date Nights which you may enjoy nightly through August 31, with the exception of Friday evening, July 4. Summer Date Nights entitle our CT cast members and one guest to admission and transportation to the Magic Kingdom, beginning at 5 p.m. Those other members of our cast who have not yet received their Main Gate Passes may also take advantage of Summer Date Nights. As a reminder, Main Gate Passes will not be honored on July 4.

We hope you enjoy the rest of your summer with us!

Kent

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EWS FROM THE CREDIT UNION

Interest on savings is 6½%. Check with our bank savings representative to see ow much you are earning in interest at he present time. It may pay to switch!

Do you know who is your beneficiary n your Credit Union Account? If you ave married, divorced, or wish to hange your beneficiary, please contact he Credit Union.

You can buy Disney Stock through Pay-oll Deduction. For further information all the Credit Union, Ext. 5140.

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BOTE NOTES

There is a rumor floating around that the marina has recently acquired some new ski boats. To find out if this rumor held any water, I talked to John Fuss, Supervisor of Services.

"Yes, Fred, we have purchased four new ski boats. Two will go to the Contemporary, one to the Polynesian, and one to Fort Wilderness. They are 19 foot runabouts with 150 horsepower motors. I asked him what advantages they had over the older model. "Well," he said, "they're quieter and more comfortable. Overall, they're more family oriented. We feel it will be a much better guest experience, which is what we are constantly striving for."

GREETINGS FROM THE CONTEMPORARY

The Contemporary Station is planning another spectacular Specialty Day this month. On Thursday, July 31, the Specialty Day theme will be Patriotism Day, commemorating the adoption of the Declaration of Independence. I seriously hope we all support this event which can serve a dual purpose. We can enjoy the pleasure of a good menu selection and give some thought to how fortunate we are for the many advantages and opportunities that our country, America, has to offer. The events that transpired on July 4, 1776 has had, and hopefully will continue to have, a positive effect on all of us.

It's Summer 1980 at WALT DISNEY WORLD and as usual, during July and August, specific areas are designated for major rehab. The Pueblo Room and the majority of the kitchen facilities on the Fourth Floor will be closed July 14th to August 22nd for considerable refurbishing. During this time the Outer Rim Restaurant will be open from 11:30 a.m. to 3:30 p.m. serving hot and cold sandwiches and salads. Dinner hours in the Outer Rim will be extended one hour, closing at 10:30 p.m.

Coconino Cove will open an hour early at 3 p.m., serving sandwiches in addition to the present menu.

Everyone has a story to tell. There are dancers, singers, writers, musicians, basketball players, parachutists, skiers, and hang gliders all around you, and you're probably not aware of it.

I know of two outstanding sportsmen at the front desk sharing a common interest. Both are avid bowlers and have participated in many tournaments.

Jack Walls does it for fun, but it can also be a painful experience. Like the time he bowled a 299 out of a possible 300 points. The last pin he missed cost him a new car and a $1,000 savings bond, among other prizes.

"But," Jack says, "there's more to the game than money and trophies. I enjoy competition. It's me against the pins. It's also a great way to meet other people."

Debbie Dice has been bowling for the last eight years. I asked her how she got started. "I used to tag along with my mother when she played. By the time I started bowling she was one of the top five women bowlers in Orlando."

Just think, bowling is one of the only sports where it's fun to get a turkey. And these two bowlers get quite a few. Good luck to you both.

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GOLF RESORT

The warm summer weather brings about the annual Employee Party at Little Lake Bryan. Everyone had a feast on grilled hamburgers and hotdogs, corn on the cob, brownies, assorted snacks and drinks. For the athletic events, we had rigorous sports; water balloon tossing, inner tube races, sack races, and volleyball. Relaxed employees agreed the Party was a huge success. Thank you Dale, we had a great time!

The Golf Resort finished second in the spring softball tournament. The final game was played against the Royal Plaza with the score a close 5-4. Due to injuries to key players the Golf Resort lost to the Royal Plaza.

Willie Daughtry, our Chef de Cuisine, was on the Noon News on Channel 9 demonstrating Stuffed Maine Lobster and Banana Peanut Butter Cream Pie. The show was hosted by Bob Opshal who made a remark about the killing of the live lobster. Willie, being a professional, deadpanned "He's hypnotized, he can't feel a thing."

ALOHA LINE

Housekeeping Leads have recently experienced a cross training utilization program with the Golf Resort Hotel, and Fort Wilderness Campgrounds. A few of our leads, such as Vernease Brewster, Ruth Harpe and Berdi Wilson, had the privilege of cross training with these departments.

Betty Davis had five days training in the Main Wardrobe and received an honorary certificate from the department. Everyone feels that the training programs are beneficial.

Johnny Rivers, Polynesian Executive Chef, announced the election of LEE MEYERHOLM and ELLEN ASHBERRY as Employee of the Month.

Our photo shows Ellen being congratulated by Debby Clark, who is the Department Clerk at the Polynesian Kitchen.

Ellen joined WALT DISNEY WORLD in October 1973, and worked in the dishroom at Papeete Bay. She is now working at Tangaroa Terrace in the Steward Department.

Lee Meyerholm was hired in September 1971, and he is now a Prep Chef in the Coral Isle Cafe.

The Executive Chef and his staff wished to show their appreciation of the dedicated service Ellen and Lee had given to the Polynesian.

FORT WILDERNESS

A special cook-out for all employees of Fort Wilderness was held in the grassy area outside Pioneer Hall on Wednesday, June 11, from 11:30 a.m. until 8:30 p.m.

Fort Wilderness Supervision prepared and served the food which consisted of charcoal-broiled hamburgers and hot dogs, tuna salad sandwiches and ham and cheese sandwiches, and a variety of soft drinks.

A pleasant and refreshing change from the regular employee cafeteria environment, the event was set up on a "back-yard barbecue" format, with all items at employee prices.

The cook-out was very well received by all employees, and a special thanks is due Pioneer Hall supervision for their efforts and creativity.

With the sunshine, heat, and crowds of summertime rapidly converging on WALT DISNEY WORLD once again, it seems appropriate that information should be made available to our employees and guests about Fort Wilderness' most popular recreational spot...River Country!

More than a swimmin' hole or picnic area, River Country offers a full day of summer recreational variety to its thousands of daily visitors.

In addition, to the twirling, swirling, roller-coaster-like water flumes, there is a huge, 350,000 gallon swimming pool, the exciting (and sometimes comical) raft ride, a "kiddie" swimming area, the cable ride, and the beautiful Cove.

River Country's hours for the summer season (June 14 - August 31) are 8 a.m. until 10 p.m.

PROMOTIONS

SUZY CHILD

After completing her education at Central Florida University, Stephens College and Utah State University in 1977, Suzy began her career at Lake Buena Vista Village in Merchandise. Ten months later, she transferred to the Empress Lilly where she worked for a year and a half. Suzy is presently located at the Trophy Room as an Assistant Supervisor.

MIKE MACGILLIVARY

Mike MacGillivary was recently promoted to Assistant Supervisor in the Contemporary Banquet Department. Mike began his employment with the company in June, 1974 and has worked at Central Foods Bakery; Pecos Bill and Area Three Food Locations and Columbia Harbor House. The latter three locations, Mike was a Lead Receiver. Before his promotion, Mike worked as a Receiver in the Contemporary and Food Equipment, respectively.

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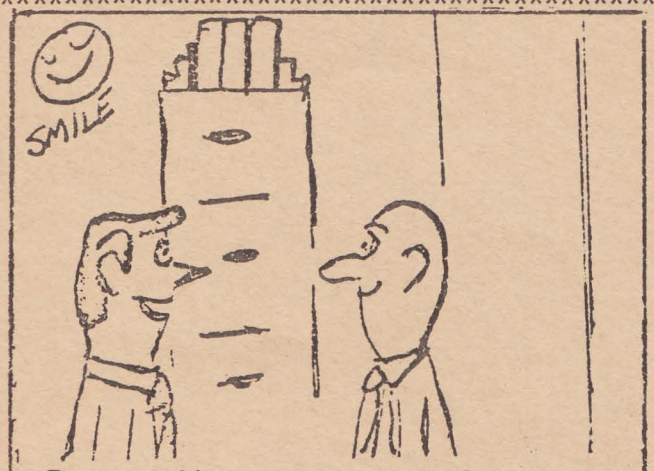

That small book on the left contains our Standard Operating Procedure. The books on the right are revisions.

APPLAUSE

Congratulations to those Resort cast members who celebrated their Fifth Anniversaries with the Company during the month of JUNE.

CONTEMPORARY RESORT

Venancio Pino - Banquets
Robert Williams - Special Events

POLYNESIAN VILLAGE

Josephine Lafayette - Housekeeping
Roger Williams - Papeete Bay

FORT WILDERNESS

Bobby Bass - Maintenance
John Harden - Landscaping
Gail Owens - Pioneer Hall

GOLF RESORT

Dorothy Windom - Housekeeping

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Our picture shows Larry Slocum, General Manager, Contemporary Hotel and Bob Ziegler, Food and Beverage Manager, Contemporary Hotel giving best wishes to Manuel Manzano on his retirement.

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